

Examination Guide

CMU-ePro

“Chiang Mai University
English Proficiency Test
for First-year Undergraduate
Students (CMU-ePro) ”



CMU-ePro



Objectives of the CMU-ePro

- 1) To enable students to assess their own level of English proficiency and monitor their progress in English language development.
- 2) To appropriately place students into fundamental English courses based on their Core Skills results.

3) To enable faculties to analyze students' test results and develop appropriate approaches for enhancing English language skills in accordance with the specific context of each faculty.

Students are required to complete the Core Skills and Writing Skill test via the EnglishScore application at Chiang Mai University.

The Speaking Skill test will be conducted separately at a later time.

Student can access through the application 24 hours a day, within the period specified by the university's official announcement.

- Students must complete all 4 skill areas of the test, which consist of:
 - 1) Core Skills: Reading and Listening Skills
 - 2) Speaking Skill
 - 3) Writing Skill
- Students must complete the Core Skills test and receive the results before proceeding to either the Speaking or Writing test.
- Each student is allowed to take the CMU-ePro examination once.
- This examination is a university policy requiring all students to take the test. At present, no alternative standardized English proficiency test scores are accepted in place of this examination. The results of this examination do not affect students' graduation status.

The Test consists of 3 sections covering 4 skills

SECTION 1

Core Skills:
Reading and Listening Skills

- Grammar and Vocabulary (48 items)
 - Complete the text (45 s.)
 - Complete the conversation (45 s.)
- Reading (12 items)
 - Complete the text (75 s.)
 - Pull the sentences in the correct order (75 s.)
 - Choose the best heading (90 s.)
 - Answer 3 questions. (270 s.)
- Listening (12 items)
 - Listen and answer (75-90 s.)

- Time: 30-40 mins
- Question Format: Multiple choice
- Scoring: Automated instant results
- Score is 599 points

SECTION 2

Speaking Skill

- Read Aloud
- Listen & Repeat
- Answer Questions

- Time: 30 mins
- Question Format: Spoken response
- Scoring: Mix of automated and peer grading. Results within 1-2 hr.
- Score is 599 points

SECTION 3

Writing Skill

- Listen & Write
- Answer the question
- Describe the image
- Have a chat

- Time: 30 mins
- Question Format: Written response
- Scoring: Mix of automated and peer grading. Results within 1-2 hr.
- Score is 599 points


* Overall Score is 599 points.

With the following proportion: Core : Speaking : Writing = 60 : 20 : 20 *



British Council EnglishScore and Common European Framework of Reference for Languages (CEFR)

EnglishScore	CEFR	TOEIC	TOEFL ITP
599	C1	990	677
500		945	627
400	B2	785	543
300	B1	550	460
200	A2	225	337
100	A1	120	
0	Pre-A1	0	

- 
- C1 = 500-599 points.
 - B2 = 400-499 points.
 - B1 = 300-399 points.
 - A2 = 200-299 points.
 - A1 = 100-199 points.
 - Pre-A1 = Below 100 points

“Students must obtain a minimum score of 50 in the Core Skills section in order to be eligible to proceed to the next skills section.”

In the case of the CMU-ePro examination, if the score of the Core Skills section is below 50 points, there is no requirement to retake the examination, and the examination process shall be considered complete.

Preparation Guidelines



1

CMU Account (@cmu.ac.th) Registration

Students are required to create a CMU Account (@cmu.ac.th) before the exam date. Registration for a CMU Account will be available after student registration is completed.

If the student has completed the registration process and already has a CMU account (@cmu.ac.th), student may take the exam on the date scheduled by the university.

In case a student has not completed the registration process and/or has not registered for a CMU account on the exam day, student must log in to the exam system using "StudentID@cmu.ac.th"

(for example: 69xxxxxx@cmu.ac.th) and set a password with at least 8 characters, consisting of: 1. Uppercase letters 2. Lowercase letters 3. Numbers and 4. Symbols (e.g., _)

* Students must use their own internet of your device to access the examination system. *

Preparation Guidelines

2.

Connecting to CMU Wi-Fi “JumboPlus 5GHz”

After creating a CMU account (@cmu.ac.th), students must connect to the university Wi-Fi network “JumboPlus 5GHz” before taking the exam.



นักศึกษา มช.
เชื่อมต่อ WiFi ได้ทั่วทั้งมอ



เพียงเชื่อมต่อด้วย
JumboPlus 5GHz

วิธีการเชื่อมต่อ

1. เข้าไปที่ Setting
2. เลือก WiFi
3. เลือก @JumboPlus หรือ @JumboPlus5GHz

แนะนำให้ใช้ **JumboPlus5GHz** เพราะเร็วกว่า แรงกว่า สัญญาณรบกวนน้อยกว่า

ระบบปฏิบัติการ iOS

ทำการเชื่อมต่อ Wi-Fi และเข้าสู่ระบบด้วย CMU Account

ชื่อผู้ใช้	กรอก CMU Account
รหัสผ่าน	กรอก รหัสผ่าน

หลังจากนั้นกด **Trust** หรือ **Accept**

ระบบปฏิบัติการ Android

หมายเหตุ: ขั้นตอนอาจจะไม่เรียงลำดับตามนี้ แต่ให้ทำให้ครบทุกข้อ

EAP Method	เลือก PEAP
Identity	กรอก CMU Account
Password	กรอก รหัสผ่าน
CA certificate	เลือก Don't validate
Phase 2 authentication	เลือก MSCHAPV2

หลังจากกรอกเรียบร้อยแล้ว กด **Connect**

หากเชื่อมต่อไม่ได้ ลองเช็คตามนี้

ใส่ Username หรือ Password ผิดช่องหรือเปล่า
ตั้งค่าการเชื่อมต่อตามขั้นตอนครบถ้วนหรือไม่
ลอง Restart เครื่องดูหรือยัง?

ศึกษาเพิ่มเติม: <https://jumbo.cmu.ac.th>

For more information: <https://jumbo.cmu.ac.th/>

Preparation Guidelines

3.

Equipment Preparation for the Examination

1. One device only: a smartphone or tablet with front and rear cameras, and a speaker. The device should be fully charged, and students may prepare a backup battery (power bank). (Notebook/PC is not supported.)
2. Personal headphones



**** The use of a smartphone is recommended, **** as the application supports vertical (portrait) orientation and requires continuous use of the camera. If a tablet with a horizontally positioned front camera is used, the system may be unable to properly capture the student's face, which may prevent the student from continuing the examination.

4.

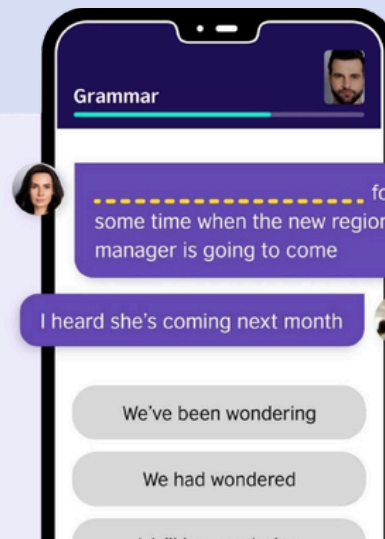


Download the EnglishScore application (available on both iOS and Android)

IOS Minimum 16



apple.co/3uYPg9R



Android Minimum 6



bit.ly/escoregoogle

CMU-ePro

Core Skills and Writing Skill Test

Students are required to complete the Core Skills and Writing Skill test via the EnglishScore application at Chiang Mai University. The exam proctor will explain the exam access procedure and provide the Connect Code on the day of the examination.

**** Students are required to: ****

1. Carefully read the examination announcement, examination guide, regulations, and procedures before the exam.
2. Dress in the student uniform or appropriate attire.
3. Check the exam venue and arrive at least 15 minutes before the scheduled start time of the examination.



Speaking Skill Test

Students can take the exam independently through the EnglishScore application 24 hours a day. After completing the core skills and writing skill sections, the exam proctor will provide a Connect Code for the speaking test. Students must complete the speaking test within the time period specified by the university in the official exam announcement.

Students can study the “Instructions for taking the exam by entering the Connect Code via the EnglishScore application” on the examination guide.

**** For more Information : <https://www.facebook.com/CMUePro.eProplus.eGrad> ****

CMU-ePro

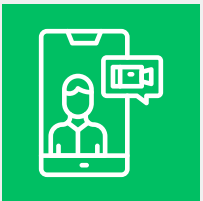
** Precautions **



1. Enter your personal information correctly before the exam, including your CMU account (@cmu.ac.th), full name in English, student ID, and Connect Code. Otherwise, it will be considered that you have not taken the exam.



2. Disable all notifications on your device before the exam to avoid interruptions.



3. Once you enter the test, start the exam immediately. Do not exit until you have finished, otherwise your test will be considered completed.

Steps to Create The User Account and Log In to the Application

(The exam proctor will inform these steps on the exam day.)



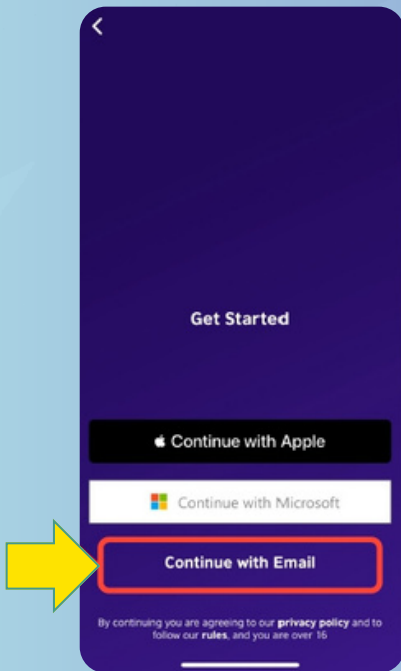
1

Open the EnglishScore application
→ Choose “Get started” to create your new account



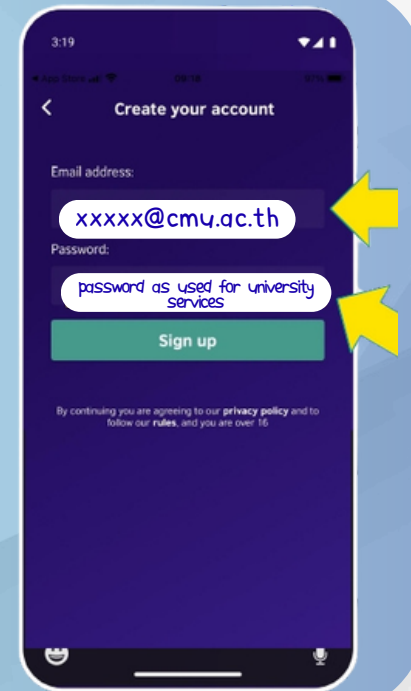
2

Choose “Continue with Email”



3

Using CMU Account (@cmu.ac.th) and the same password as used for university services to sign up.



- *** Precautions: 1. Please ensure that your CMU account (@cmu.ac.th) is entered correctly; otherwise, you will not be eligible to take the examination.
2. Throughout all steps of this process, students must use only one device, and the same device must be used consistently. ***

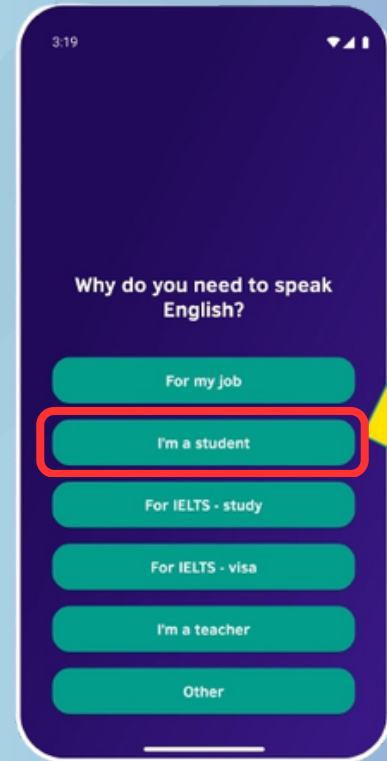
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Steps to Create The User Account and Log In to the Application

(The exam proctor will inform these steps on the exam day.)

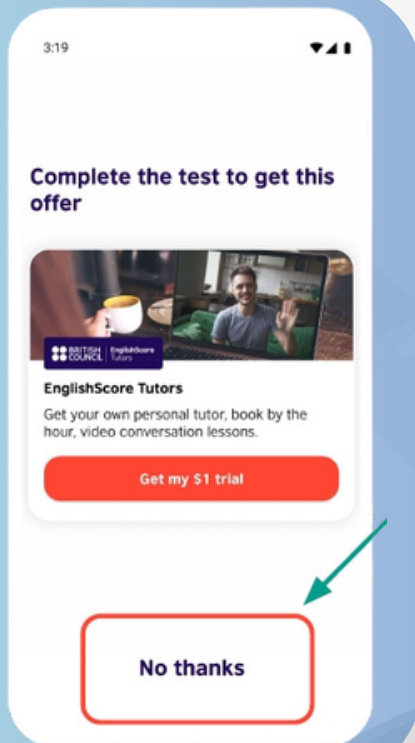
4

Choose
"I'm a
student"



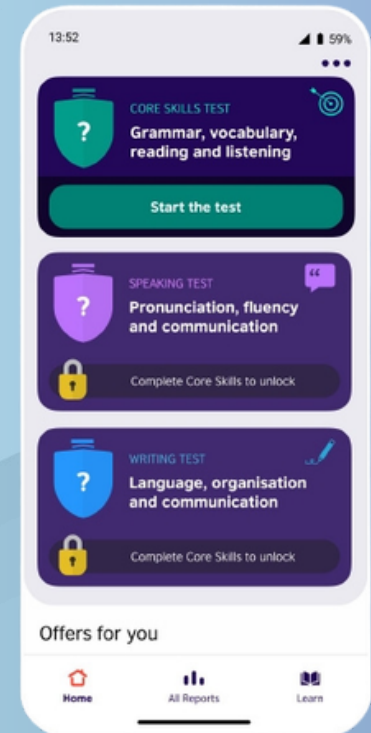
5

Choose
"No thanks"
on the offers
section.



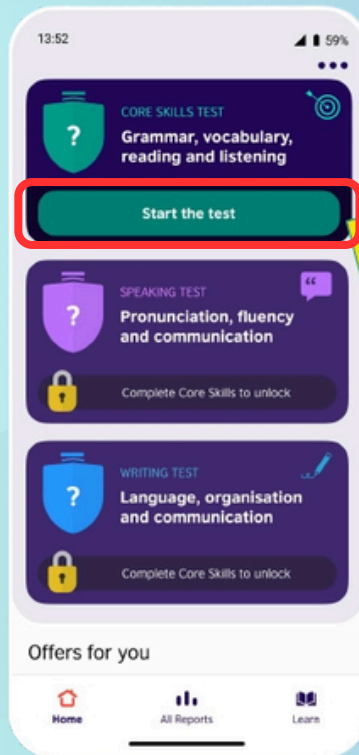
6

This is the
homepage.



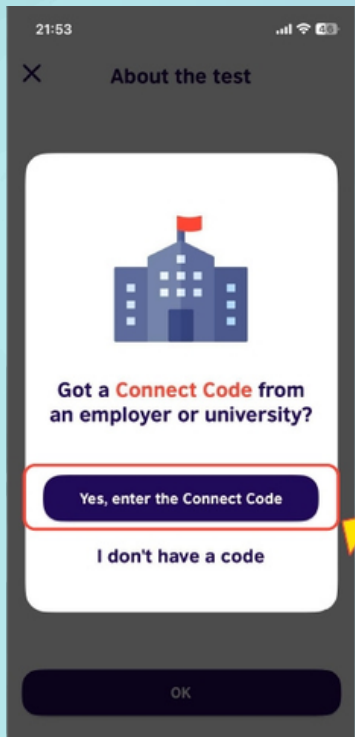
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How to Take the Exam by Entering the Connect Code?



1

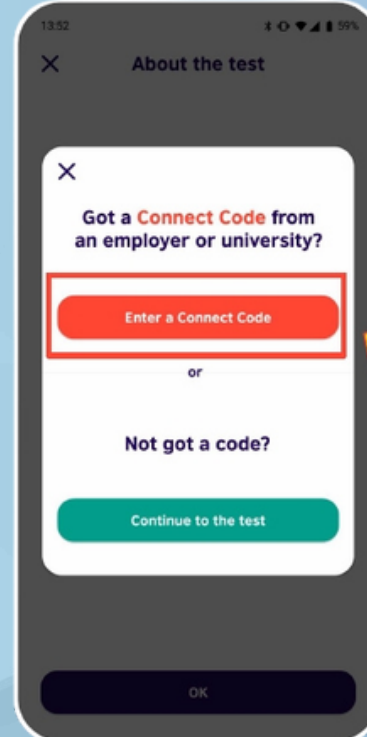
This is the homepage. Students have to start the test by choosing "Start the test"



2.1

Choose "Yes, enter the Connect Code"

(IOS)



2.2

Choose "Enter a Connect Code"

(Android)

CMU-ePro

How to Take the Exam by Entering the Connect Code?



13:52 99%

Enter a **Connect Code**

Connect Code
Enter your Connect Code

First name
Enter your first name

Last name
Enter your first name

Apply Code

A Connect Code lets someone else view the result of your test. You don't need a code to take the test.

Cancel

3

Entering the Connect Code

Enter your first name in English.

Enter your last name in English.

Click "Apply Code"

App Store 09:21 97%

Chiang Mai University needs your details

STUDENT ID
Enter your Classroom (e.g., M1/5, M6/4,...)

Next

4

Enter your student ID e.g. 69xxxxxxx and then click "Next."

13:44

EnglishScore - Thailand will receive your score and review photos from your test

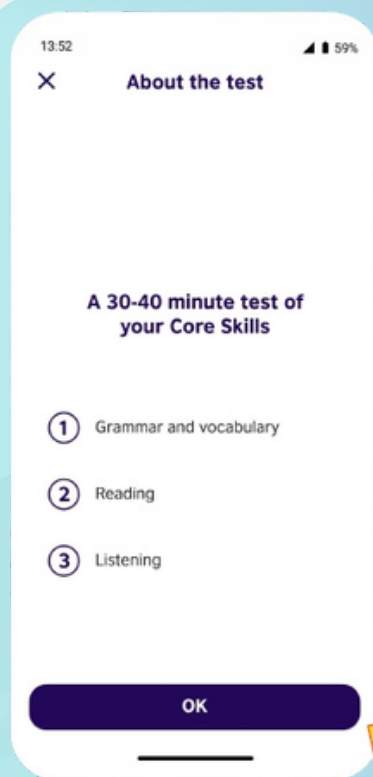
I agree

5

Choose "I agree"

การสอบ CMU-ePro

How to Take the Exam by Entering the Connect Code?



6

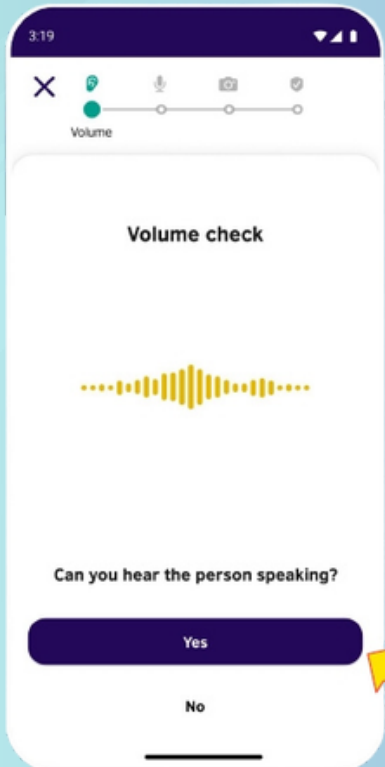
Core Skills Test

Duration: approximately 30-40 mins.

The test consists of 3 sections:

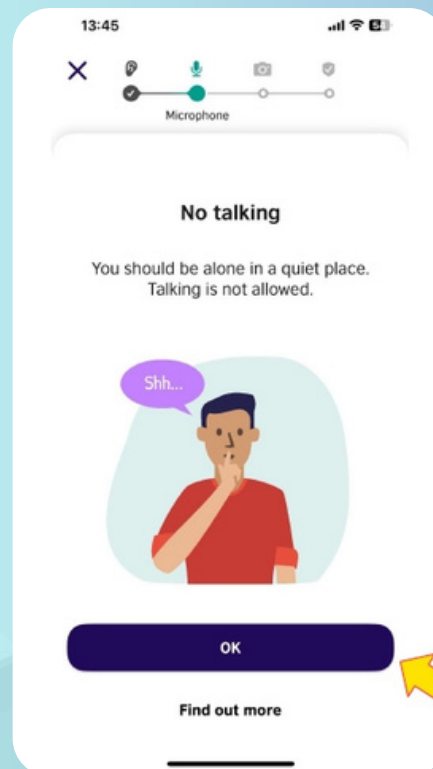
1. Grammar and Vocabulary
2. Reading
3. Listening

Click "OK" to proceed to the next page.



7

Volume Check

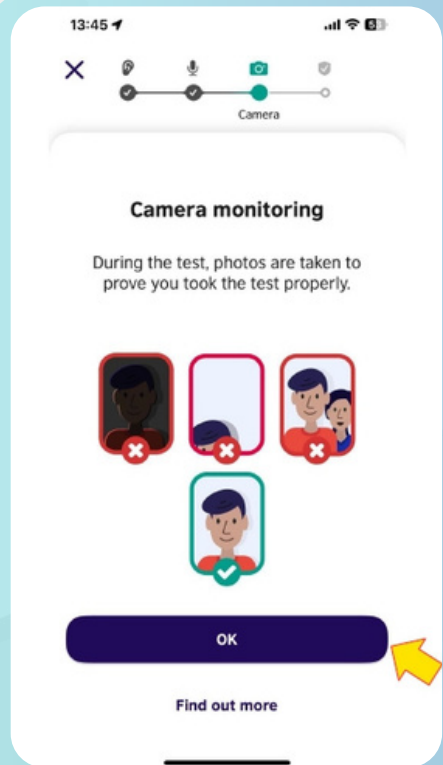


8

No talking

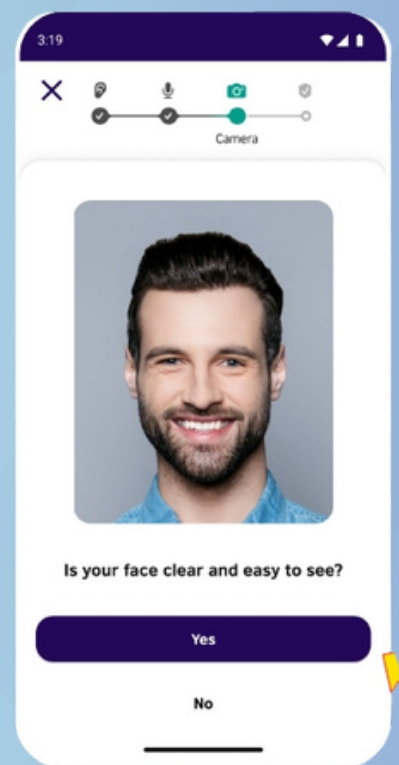
การสอบ CMU-ePro

How to Take the Exam by Entering the Connect Code?



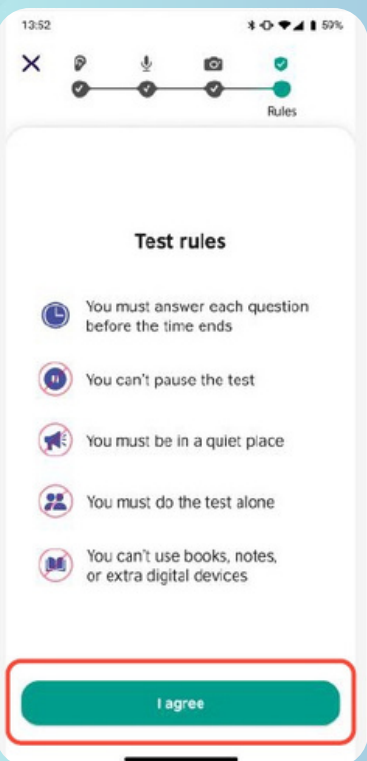
9

Camera monitoring



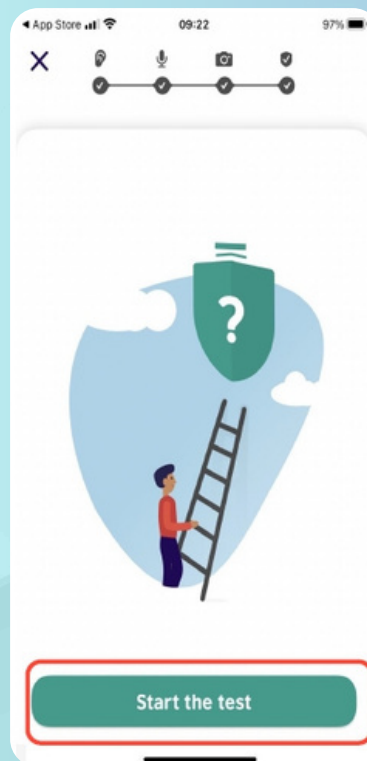
10

Selfie



11

Choose "I agree"

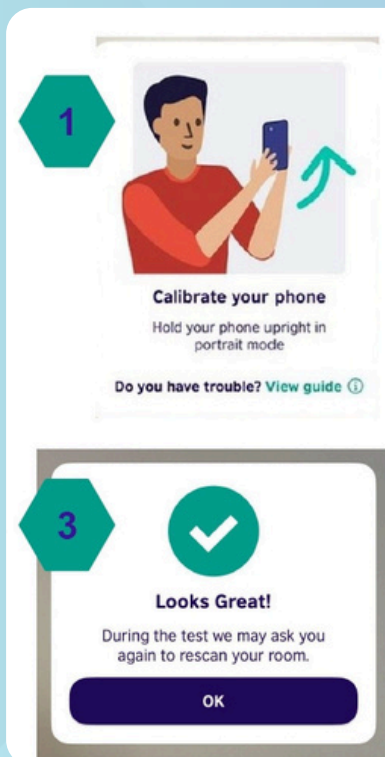
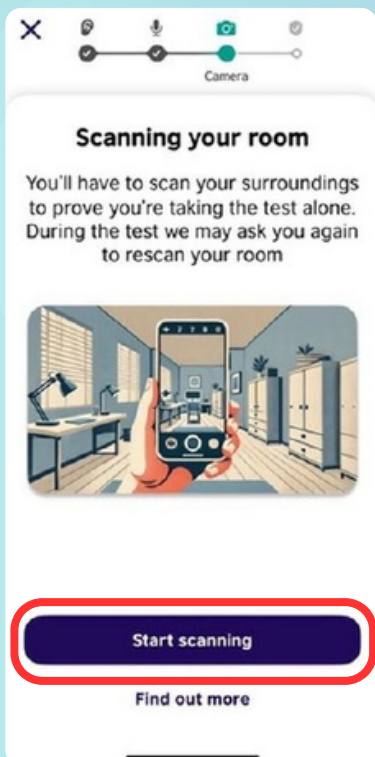


12

Choose "Start the test"

In Case Students Take the Exam Independently via the EnglishScore Application

The system will prompt a 360-degree room scan to confirm that the test taker is alone in a well-lit room, with no noise or disturbances, and that no other devices or people are present nearby (Scanning Your Room) before starting the exam.



Get ready for the test

Start scanning

1. Calibrate you phone by hold it up right
2. Move your camera follow the line dot

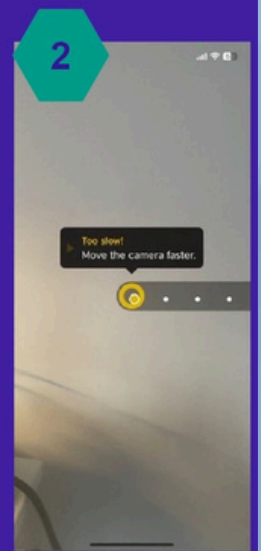
Green - move the camera about right

Red - move camera too fast

Yellow move camera too slow

3. During the test you may asked to rescan again

click 'OK'.

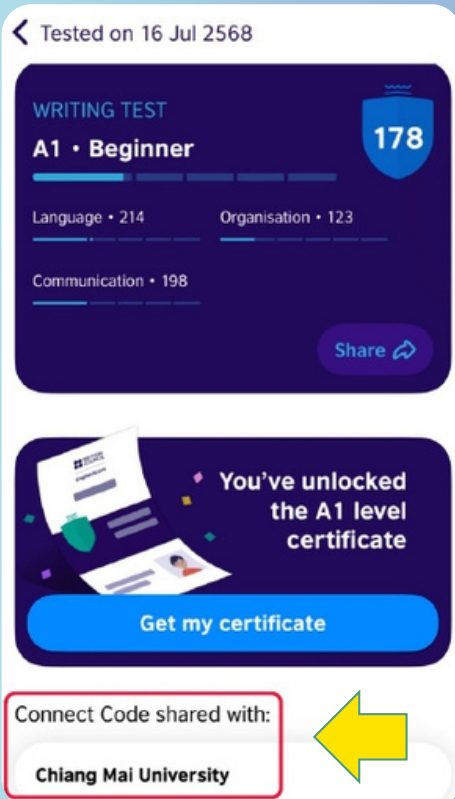


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How to verify that the exam is completed successfully!



1. Open the EnglishScore application.
2. Choose “All Reports” in the bottom menu.
3. Select the score report for each skill.
4. Scroll to the bottom - the message “Connect Code shared with: Chiang Mai University” must appear. This indicates that the exam has been completed successfully.



*** If, after following these steps, the message does not appear; it may be because the student did not enter the connect code before start the exam. In such cases, the exam is considered a practice test only.

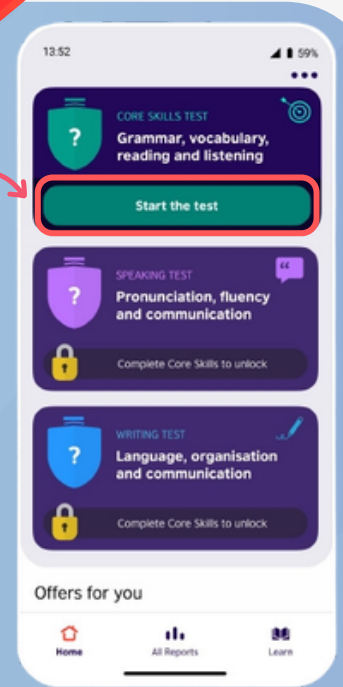
Therefore, students must retake the exam by entering the connect code within the time period specified by the university in the official exam announcement; otherwise, it will be considered that the student has not taken the exam. ***

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Trial Use of the EnglishScore Application

**** Trial test scores cannot be used as official exam scores!**

- Students can use an account or email other than their CMU Account (@cmu.ac.th) to try the test on the EnglishScore application by Logging in and try the test without entering a code
- The exam results cannot be recorded in the university system.
- Students have to try the Core Skills test and receive the results before proceeding to either the Speaking or Writing test.



- After that, Students have to log out of the other account or email, and log in again using your CMU Account (@cmu.ac.th) and the same password as used for university services.
- Do not try the test on the EnglishScore application 1-2 days before the exam date, as this may cause the system to lock you out, and you may not be able to access the test on the exam date.
- Do not log in to the EnglishScore application on more than one device.

Test Attempt Limit

	Core Skills Test	Speaking Test	Writing Test
Test starts allowed in 24 hours	2	2	2
Test starts allowed in 28 days	10	4	4

หากต้องการทดลองทำข้อสอบ ก่อนให้ใช้เมลส่วนตัวเข้าไปทดลองทำข้อสอบ

Test attempt limit for each skill is as follows:

This includes both trial tests and official exams under same email account.

***** If the login limit is exceeded, the system will be locked for 28 days. Students must wait until the lock period ends before they can take the test again. *****

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Proctoring System

In case that Students take the exam independently through the EnglishScore application



The British Council EnglishScore uses an AI and human proctoring system to prevent cheating during the test.

Students are required to comply with the following:

1. Students must be alone in a private, enclosed examination area with adequate lighting and free from external noise disturbances. (Taking the examination in a public place is not permitted.)
2. No other persons are allowed to be present in the examination area.
3. The student's face must remain visible at all times during the examination; otherwise, the system will temporarily suspend the examination.
4. Speaking aloud during the examination is prohibited.
5. Switching between applications during the examination is not allowed.
6. No other electronic devices are permitted in the examination area, including mobile phones, tablets, computers, or similar devices, even if they are turned off.
7. Students are required to dress appropriately. Removing clothing is prohibited, and students must not engage in any other activities during the examination, including eating or drinking beverages, except for water.

Important: Students must follow the above requirements and must not engage in any form of cheating. Failure to comply will result in failing the proctoring check. Specifically, final-year students who do not adhere to these rules will not receive a Digital Certificate issued by British Council EnglishScore.

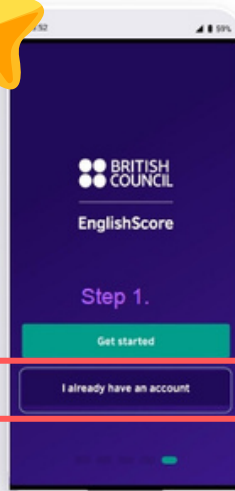


Basic Troubleshooting Guidelines by yourself

In case students forget Your password, please follow these steps:



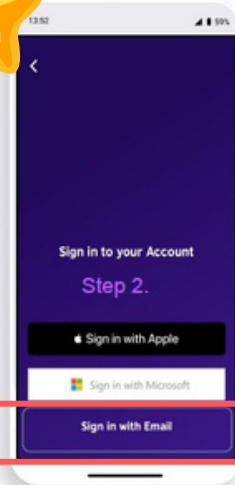
1



In case forget the password

Step 1: Choose I already have an account

2

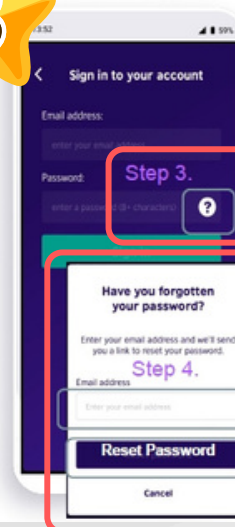


In case forget the password

Step 1: Choose I already have an account

Step 2 : Choose Sign in with Email

3



In case forget the password

Step1: Choose I already have an account

Step2 : Choose Sign in with Email

Step 3 : on the Sign in to your account page click on the Question mark (?)

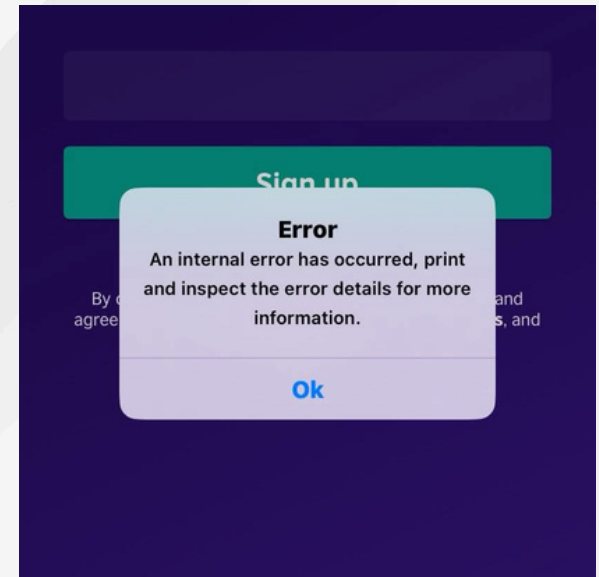
Step 4: Fill in your registered email to Reset Password ; wait for the email with link. Then click the link in email to create new password

Basic Troubleshooting Guidelines by yourself

In cases that “Error” appears along with the message shown in the image, or in cases that a student has previously created an account, logged into the application, logged out, and then log in again.



- Choose “I already have an account”
- Choose “Sign in with Email” and fill your CMU Account (@cmu.ac.th)



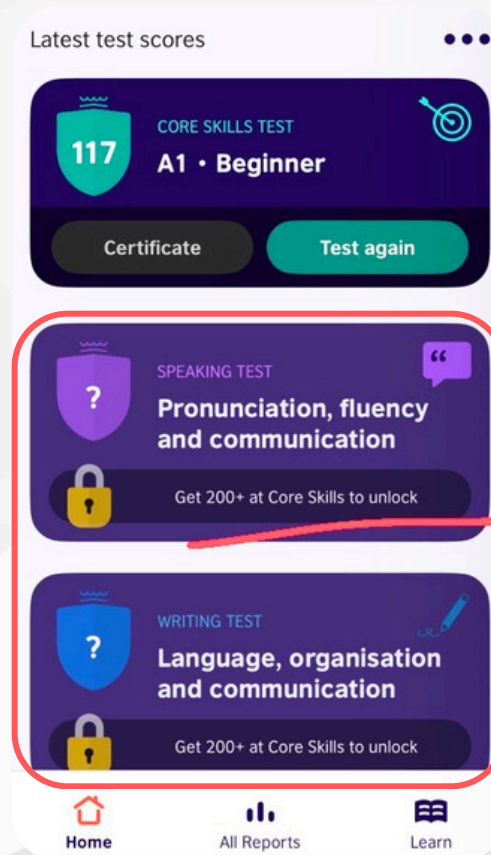
CMU-ePro

Basic Troubleshooting Guidelines by yourself

If your Core Skills test score is below 200, and the system does not unlock access to the other skills:

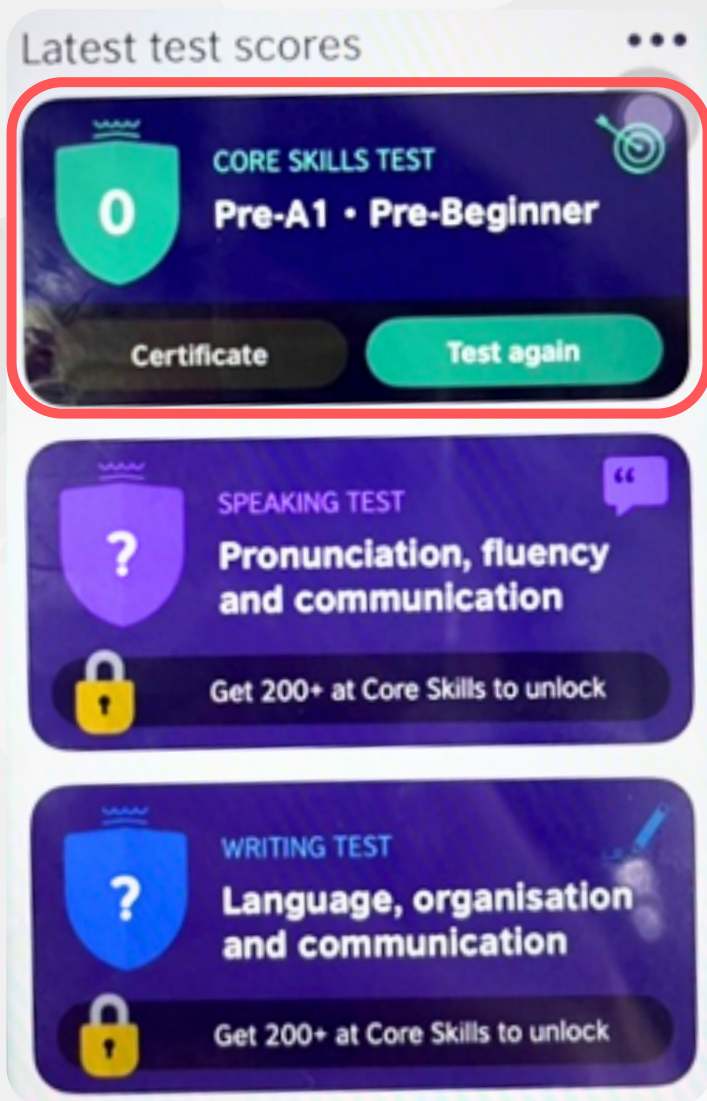
Please review and follow the instructions in the guide titled: "How to Verify That the Exam is Completed Successfully!"

→ If the message "Connect Code shared with: Chiang Mai University" does not appear, the student will be required to retake the examination.



Basic Troubleshooting Guidelines by yourself

If Your Core Skills Score Shows as “0” in the Application



- This may occur due to one of the following reasons: You entered the test system but did not complete the test. This could be caused by a long detection delay or unstable internet connection, which led to the system logging you out.
- If you are unable to access the test again, you will need to wait for the next testing round, if any.



Basic Troubleshooting Guidelines by yourself



You can only take the test twice in 24 hours

You will be able to take the test again in 16 hours

Back

In case the application shows as “You can only take the test twice in 24 hours”

- You have exceeded the login limit, so you are temporarily blocked from accessing the test system.
- You must wait 24 hours before you can log in and take the test again.
- Once logged in, you must complete the test before logging out.
- If the 24-hour waiting period ends after the university's testing deadline, you will need to wait for the next testing round, if any.



The Test	Test Attempt Limit
Core Skills	2 Times/Day , 10 Times/Month
Speaking Skill	2 Times/Day , 4 Times/Month
Writing Skill	2 Times/Day , 4 Times/Month

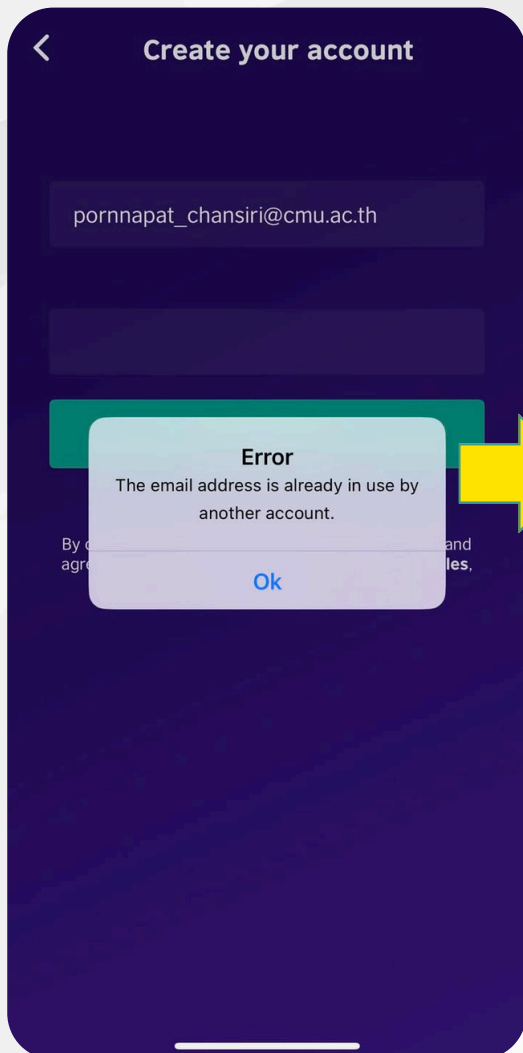
CMU-ePro

Basic Troubleshooting Guidelines by yourself

In case the application shows as “Error! The email address is already in use by another account.”

You may have logged in on multiple devices.

Please log out from all other devices and use only one device to access the system.




Basic Troubleshooting Guidelines by yourself

In case the application shows as “You’ve reached the limit for how many times you can use this connect code.”

×

Enter a **Connect Code**

Connect Code

XXXXXXXXXXXXXXXXXX 

You've reached the limit for how many times you can use this connect code.

First name

XXXXXXXXXX

Last name

XXXXXXXXXX

Apply Code

A Connect Code lets someone else view the result of your test. You don't need a code to take the test.

You've reached the limit for how many times you can use this connect code.

- You have exceeded the login limit, which prevents further access to the test.
- Each skill test can be taken only once. If the score has been recorded, you cannot retake the test.
- Each skill test is accessed via a separate link sent by email (3 links in total). Please ensure that you have clicked the correct link for each specific skill.



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Basic Troubleshooting Guidelines by yourself

In case the application shows as “This Connect code can't be used for the selected assessment.” or “You are not invited to use this connect code”

Enter a Connect Code

Connect Code

XXXXXXXXXXXXXXXXXX



This connect code can't be used for the selected assessment.

First name

XXXXXXXXXX

Last name

XXXXXXXXXX

Apply Code

A Connect Code lets someone else view the result of your test. You don't need a code to take the test.

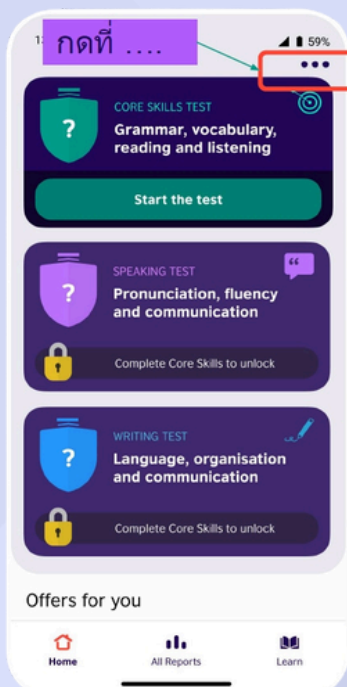
This connect code can't be used for the selected assessment.

You are not invited to use this connect code.

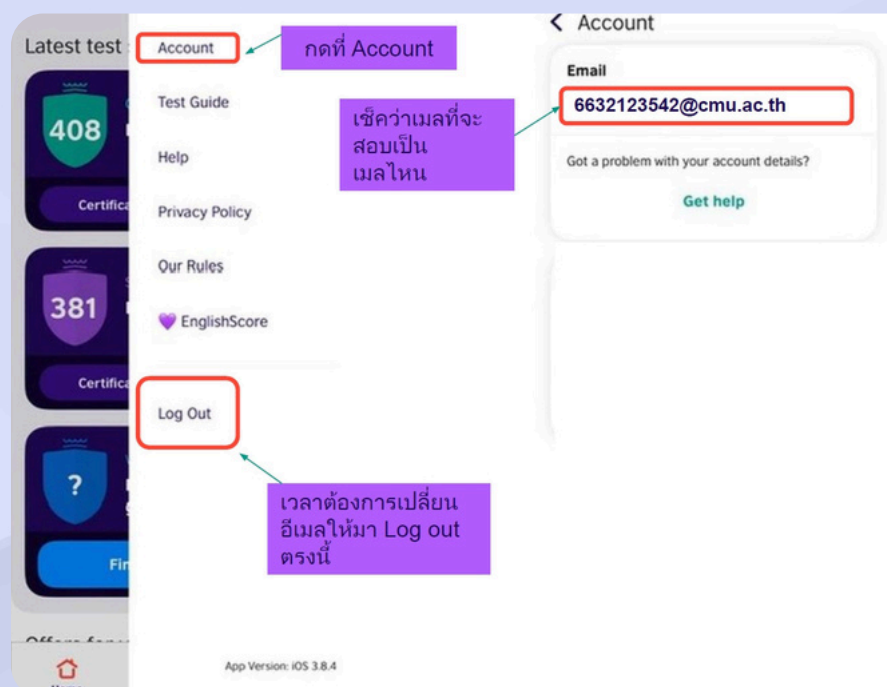
Your email address doesn't match the allowed domain for this connect code.

This may occur due to incorrect CMU Account or password entry. → Please double-check that you are entering your CMU Account and password correctly.

1.



2.



CMU-ePro

If you have carefully reviewed all information and require further assistance, please contact the relevant units as follows:

CMU-ePro Examination

Please contact the Academic Coordination Center via Facebook Messenger at <https://www.facebook.com/CMUePro.eProplus.eGrad/> during official working hours (08:30-16:30).



The EnglishScore application

Please contact British Council staff via LINE Official Account <https://line.me/R/ti/p/@949lwjrt> on business days, Monday to Friday (09:00-18:00).



CMU Account Email

Please contact Information Technology Service Center (ITSC) via ITSC One Stop Service